

# Changes for customers and in the cafe

Please encourage our customers to comply with the guidelines and restrictions in the cafe if you see a situation you find unsafe. FM and the board are happy to help out if you do not want to approach a customer yourself.

Several initiatives like queue management, space between chairs and in couches, hand disinfection and disinfection wipes are set up in the cafe, to encourage our customers to stay safe and take good care of Analog.

ITU management requests that we guide our customers should they not comply. Posters will guide and nudge customers. Nobody likes policing but while you are on shift, you should help our customers to comply with the guidelines.

## Max 74 people in the cafe

Rearranging Analog by e.g. moving around chairs or couches or bringing in new chairs is not allowed.

Like all other rooms on ITU, the number of people who are allowed to be in the room is reduced. We have removed many chairs and created more space in couches, to ensure customers can keep a proper distance in Analog.

There must be no more than 74 people in Analog. That is split by max 20 people in queue and 54 seats available.

We expect that the max number of seated people should work just fine but there might be situations where there are too many in queue. We will try communicate on Facebook that our customers should try to come outside rush hours and e.g. wait outside Analog if there are too many people in queue.

## Coffee self service

The black coffee self service stations has been moved over to the windows near the canal and queue barriers have been set up to form a queue. This is to create a better room for our customers

to keep a distance while waiting for a filter coffee. Arrows in the floor guide customers to exit the cafe when they have taken their cup.

## Lids, sugar and syrup

We will try to reduce the different customer touch points. Therefore the following applies:

- **Only lids for large cups are provided at the self service station.** Customers must use a tongue ("tang") to take one.
- **Other lids (small cups and ice coffee lids) are provided by baristas.** Same goes for ice coffee straws.
- **Syrup are added to the drink by baristas and not as self service.**
- **Sugar will be available in small bags.**

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