

# FAQ

## Frequently Asked Questions

Do not hesitate to contact a board member or kitchen/operations manager if something is unclear or you have a new question. We are happy to answer them.

All the new corona initiatives guidelines raises a lot of questions which we are happy to answer. The board have done our best to prepare the guidelines but it is very likely that something might be unclear or there are situations we have not thought of.

We will update this page with the frequently asked questions.

### **I am not able to take my shift, what do I do?**

Coordinate with you fellow shift mates and try find a substitute by asking in the Facebook group. No changes to that :)

### **Do I need to wear a mask or gloves?**

Face masks are not mandatory at ITU and we tried creating a safe environment while on shift. However we have bought some masks as a offer to those who want the extra safety.

### **Is self service coffee safe for the customers?**

Latest guidelines from Danish Food Authorities says that we are allowed to have self service coffee as long as we will more clean the customer touch points frequently.

### **Do I still need to perform cleaning tasks on shift?**

Even though we know some of the new corona guidelines put more work on you as a barista, we are unfortunately not able to remove the cleaning tasks on shift since Analog is still required to uphold the Food Administration requirements.

### **Will Analog take in penguins during corona?**

Penguins are a really important part of Analog and we will still take some penguins during corona but we will postpone the intake to a bit later on the semester.

### **We're out of hand disinfection, how do we get more?**

Hand disinfection and table disinfection wipes are provided by FM. Go ask for more in the reception.

### **Can we have self service outside opening hours?**

No, during corona there can be no unmanned/unwatched self service.

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